



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

CONTRACT NUMBER: GS-35F-419GA

CONTRACT PERIOD: 02 May 2017 – 02 May 2027

Pricelist current through Modification **PA-0045**, dated **7/3/2024**

CONTRACTOR:	INTECON LLC
ADDRESS:	1691 Emancipation HWY Fredericksburg, VA 22401-4651
UNIQUE ENTITY ID:	DJ6XYBS9MDN5
PHONE:	719.597.2275
FAX:	719.597.7120
WEB:	www.inteconusa.com
CONTRACT ADMINISTRATOR:	c.whitley@inteconusa.com

BUSINESS SIZE: Small Business

Multiple Award Schedule (MAS)

54151S - Information Technology Professional Services

OLM - Order-Level Materials (OLM)

For more information on ordering from Federal Supply Schedules go to this website:
www.gsa.gov/schedules





CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN	DESCRIPTION
54151S	Information Technology Professional Services - IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.
OLM	Order-Level Materials (OLM) - OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) program contract or BPA. OLM pricing is not established at the FSS contract, but at the order level.

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
Not Applicable, Services Only

1c. HOURLY RATES (Services only):

GSA APPROVED RATES

SIN	LABOR CATEGORY	GSA RATE 2022	GSA RATE 2023	GSA RATE 2024	GSA RATE 2025	GSA RATE 2026
54151S	Business Relations Manager II	\$83.96	\$86.48	\$89.07	\$91.74	\$94.49
54151S	Help Desk Specialist II**	\$41.23	\$42.47	\$43.74	\$45.05	\$46.40
54151S	Help Desk Specialist III**	\$52.43	\$54.01	\$55.63	\$57.30	\$59.02
54151S	Network Engineer II	\$93.64	\$96.45	\$99.35	\$102.33	\$105.40
54151S	Software Engineer II	\$79.37	\$81.74	\$84.19	\$86.72	\$89.32
54151S	Telecommunication Specialist I	\$40.74	\$41.95	\$43.21	\$44.51	\$45.85

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

2. MAXIMUM ORDER*:

54151S: \$500,000
OLM: N/A

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.





3. **MINIMUM ORDER:** \$100
4. **GEOGRAPHIC COVERAGE:** Worldwide
5. **POINT(S) OF PRODUCTION:** Not Applicable (Services Only)
6. **DISCOUNT FROM LIST PRICES:** GSA Net Prices are shown on the attached GSA Pricelist.
For calculation of the GSA Multiple Award Schedule (MAS) price see paragraph 1c above.
7. **QUANTITY DISCOUNT(S):** 1.5% for an order over \$150,000
8. **PROMPT PAYMENT TERMS:** None
9. **FOREIGN ITEMS:** None
- 10a. **TIME OF DELIVERY:** Negotiated with Ordering Agency
- 10b. **EXPEDITED DELIVERY:** Negotiated with Ordering Agency
- 10c. **OVERNIGHT AND 2-DAY DELIVERY:** Not Applicable (Services Only)
- 10d. **URGENT REQUIRMENTS:** Not Applicable (Services Only)
11. **FOB POINT:** Destination
- 12a. **ORDERING ADDRESS:** Same as contractor
- 12b. **ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).
13. **PAYMENT ADDRESS:** Same as contractor
14. **WARRANTY PROVISION:** Not Applicable for services
15. **EXPORT PACKING CHARGES:** Not applicable
16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):**
As applicable
17. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** As applicable
- 18a. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** As applicable
- 18b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** As applicable
19. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** Not Applicable
20. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** Not Applicable
21. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** As applicable
- 22a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** As applicable





- 22b. If applicable, Section 508 Compliance information is available on Electronic and Information Technology (EIT) supplies and services at www.Section508.gov.
- 23. **UNIQUE ENTITY ID:** DJ6XYBS9MDN5
- 24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.





Job Descriptions for MAS 54151S Information Technology Professional Services

1. Telecommunications Specialist I

Minimum/General Experience: Three years' experience which applies to cable and conveyance management and IT communication systems.

Functional Responsibility: Focus on the interaction between computer systems, communication methods and devices. Design and implement video, data and voice communication systems. Oversee installation and maintenance of cable and communication conveyance systems to include repair and testing. Perform drawing updates. Report job status and plans weekly. Process formal customer requests and develop technical solutions. Maintain cable installation records and schematics. Performs configuration control for all communication cables and conveyances. Resolve project installation and maintenance problems by interpreting project drawings, directives, diagrams and task orders. Follow project installation and maintenance actions and repair procedures. Evaluate inspection reports and analyzes survey and test results.

Minimum Education: High School Diploma or General Education Diploma (GED)

2. Help Desk Specialist II

Minimum/General Experience: Three year's related technical experience which applies to desktop support, customer services and intermediate troubleshooting techniques

Functional Responsibility: Works under minimal supervision providing tier 1 and 2 network, desktop and software support to end users. Responds to telephone calls, email and personnel requests for technical support. Performs remote diagnostics and troubleshooting. Documents, tracks, and monitors the problem to ensure a timely resolution. Maintaining relevant performance metrics and perform trend analysis. Ensuring product quality and timeliness of efforts.

Minimum Education: High School Diploma or General Education Diploma (GED)

3. Help Desk Specialist III

Minimum/General Experience: Three year's related technical experience which applies to desktop support, customer services and advanced troubleshooting techniques

Functional Responsibility: Supervises Tier 1 and Tier 2 support personnel and/or supervises operation of help desk and serves as focal point for customer concerns. Provides tier 2 network, desktop and software support to end users. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. Performs remote diagnostics and troubleshooting beyond the scope of Help Desk Specialist I and II. Maintaining relevant metrics that help the team see how they are doing. Ensuring product quality and timeliness of efforts. Ensures a timely process through which problems are controlled. Includes problem recognition, research, isolation, resolution, and follow-up steps.

Minimum Education: Associate's Degree in a technical related field (Five years' of directly related technical experience in lieu of Associate's degree)

4. Software Engineer II

Minimum/General Experience: Eight to ten year's related technical experience which applies to advanced software design, configurations, testing and development.





Functional Responsibility: Develop and maintain complex systems throughout their lifecycle. Monitor all installed systems and infrastructure. Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Communicate complex information to technical and non-technical personnel. Develops integrated system test requirement, strategies, devices and systems. Collaborate with project managers, engineers and administrators to develop cohesive systems that meet all technical and business requirements.

Minimum Education: Bachelor's degree in an Engineering discipline (4 years' of directly related technical experience in lieu of Bachelor's degree)

5. Business Relationship Manager II

Minimum/General Experience: Six year's related experience which applies to the basic understanding of IT and business concepts and customer service.

Functional Responsibility: Serve as a liaison between the IT organization and the business functions. Understands a high degree of IT concepts and practices. Analyzes and defines IT systems, functions in relation to business processes and requirements. Provides support and training to end users based on IT initiatives. Interpret business functional requirements into measurable IT outcomes. Provides analysis support to IT initiatives in finance, risks, benefits, implementation and operations. Follows appropriate change management/configuration management processes and procedures. Develops and maintains IT service level requirements, Service level agreements and organizational level agreements. May provide daily supervision and direction to other IT Business Relationship Managers.

Minimum Education: Bachelor's Degree (11 year's directly related experience in lieu of degree)

6. Network Engineer II

Minimum/General Experience: Three to five year's related technical experience which applies to the intermediate concepts of network engineering, analysis and design.

Functional Responsibility: Routing, Design, Configuration, Traffic Shaping through the use of Policy-based routing or Route-maps. Troubleshooting and support of mid to large-sized network environments. Daily activities also require a solid understanding of switching technologies, including VLANs, Trunks, PVST, 802.1w, 802.1x, etc. Experience working with and managing BGP and EIGRP. Monitor networks, review network performance reports and define action plans for improvements. Plan, implement, and maintain a variety of network communication infrastructure and systems. Provide specifications and detailed schematics for network architecture. Provide specific detailed information for hardware and software selection, implementation techniques and tools for the most efficient solution to meet business needs, including present and future capacity requirements. Conduct testing of network designs and existing network resources to optimize performance and efficiencies. Maintain technical expertise in all areas of network and computer hardware and software interconnection and interfacing, such as routers, multiplexers, firewalls, hubs, bridges, gateways, etc. Evaluate and report on new technologies to enhance capabilities of the network.

Minimum Education: Bachelor's Degree in Engineering, Math or Science (6 year's directly related experience in lieu of Bachelor's degree)

